

2018/19 ADMISSIONS ONLINE APPLICATION: FREQUENTLY ASKED QUESTIONS AND POSSIBLE SOLUTIONS

	FREQUENTLY ASKED QUESTIONS	POSSIBLE SOLUTIONS
PRE-REGISTRATION		
1	How can I access the admissions online website?	To access the website, visit: www.gdeadmissions.gov.za
2	What should I do if I do not have a computer of internet connectivity?	Visit any public school or Departmental decentralised centre in your area
3	When can I start applying for my child who is going to Grad1 or Grade 8 in 2019 Admissions open for 2019?	From 08:00 on 16 April 2018
4	When is the last day to make Application for 2019?	28 May 2018 at 24:00
5	When should I apply for my child?	From 08:00 on 16 April 2018 to 24:00 on 28 May 2018
6	Which Grades can I apply for Online?	Only Grade 1 and Grade 8
7	Where can I apply for my child?	On your computer, logon to www.gdeadmissions.gov.za OR A list of decentralised Admissions Operations Centres is available on the website OR visit any school where you will be assisted to apply
REGISTRATION AND VERIFICATION OF INFORMATION		
8	Can an applicant apply for more than one child at the same time?	Yes. You may apply for another child immediately after completing the application(s) of one child
9	Can an applicant register and apply at the same time?	Yes. Registration and application is part of a mandatory 3 Step process that is completed sequentially Step1: Enter Parent Details Step 2: Enter Learner Details Step 3: Apply to a School
10	Can information be edited/changed before registration electronic form is submitted?	Yes, but after submission nothing can be edited.
11	How many applications can I make for one learner?	You may apply to a maximum of 5 schools per child. However, only one application can be made to the same school
12	How old should a child be to be admitted for Grade 1?	The admissions age for Grade 1 is 5 turning 6 by 30 June in the year of admission
13	Will a child at an age lower than the admissions age be accepted in Grade 1?	No. The admission age is based on the prescripts of the South African Schools Act
APPLICATION PERIOD – 16 APRIL 2018 TO 28 APRIL 2018		
14	Can the information be altered/changed by the applicant after the application form is submitted?	No, once the application form is submitted the system will not allow any changes to be made
15	What evidence do I need to prove that my child has a sibling at a particular school?	Provide the following information of the Sibling when making the application: <ul style="list-style-type: none"> • Name • Surname • Grade • ID Number

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16	How long will it take to get a response on the outcome of my application?	Expect a response from 16 July 2018 up to 31 October 2018
17	Can I change the schools offered by the system when applying?	No, the System will provide schools close the either one of the following options selected by the parent: <ul style="list-style-type: none"> • Home Address • Work Address • Previous School • At the school where the child's sibling is enrolled
18	Will the system allow me to choose the school that I prefer out of the closest schools?	Yes. However, it is advisable that you apply to the closest school to improve the possibility of obtaining space. Placement at a school of preference cannot be guaranteed
19	Will I be allowed to queue at a school to submit my application?	No manual applications will be issued or accepted by schools for Grade 1 and 8. All applications must be completed strictly online on www.gdeadmissions.gov.za . The application form cannot be printed
20	Will the online application be open for all grades?	No, only for learners that are going to Grade 1 and Grade 8 in 2019. Learners going to Grade 2 - 7 and 9 - 12 will be re-enrolled at their current schools.
21	Do I need to apply to a School with a Specialised Focus or a school with boarding facilities close to my home or work address?	No. When you may select any School with a Specialised Focus or a school with boarding facilities from the list on the system
22	What will happen if the schools that I have applied for has reached its capacity?	The system will alert the applicants if a school has received high volumes of applications and advise them to apply to other schools as well. In addition, the department will facilitate placement in a school where there is available space
23	Do I have to apply online for my child who is at a combined school?	No learners that are already in a combined school will only be re-enrolled for the next grade
24	Can the system accommodate parent s who cannot read or write underprivileged parent?	Parents will be assisted at the decentralised admissions operations centres.
25	Will GDE issue admission user manuals to schools and parents?	A User Guide for Parents has been uploaded on the Admission Online Application System under "Support" and on the GDE website: www.education.gpg.gov.za
26	Will the system accommodate boarding schools?	No. Applications to boarding schools are submitted at the relevant schools with boarding facilities, however applicants must apply online as well for grade 8
27	Will my child be placed at a school based on the Home Language that I select?	No. the Home Language is requested for statistical purposes only. It is not used as a criterion to place any learner
28	Is my learner guaranteed a place in Grade 1 at the school where he/she is currently enrolled for Grade 1?	No. Parents must apply for Grade 1. The System will generate schools closest the learners home/or work address or where a sibling is currently in any grade up to Grade 6.
29	Why do I have to enter my Home language when making an application?	Home Language is used for statistical purposes. It has no direct bearing on the allocation of a school